

Foundation Certificate in IT-Service Management

presented to

**Jørgen Rishøj**

*Utrecht, 15 September 2004*



*J.P. van Nieuwstadt  
managing director*

The ITIL certification scheme is officially supported by:

**itSMF**

**OGC** Office of Government Commerce

**EXIN**  
Examination Institute for Information Science



# Result paper

Exam number 777283  
Candidate number 579116

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Utrecht, 14 September 2004

Exin hereby certifies that J. Rishøj has participated in the examination

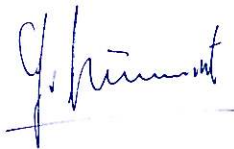
**Foundation Certificate in IT Service Management**

on 10 September 2004 and has

**passed**

with a score of 78% (correct answers) where 65% is needed.

EXIN  
J.P. van Nieuwstadt  
managing director



V1.0/expres

EXIN

Examination Institute for Information Science

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