Mobile phones

 Mobile phones must be switched off when following the tour route.

Photography and filming

- Filming and/or sound recording is not permitted.
- Photography is only permitted in Westminster Hall and St Stephen's Hall.

Respecting the heritage of the building

- Please refrain from touching the artworks and furnishings.
- Sitting down is not allowed in most areas along the tour route. This includes the benches in the Chambers of the House of Commons and House of Lords. The audio commentary will inform you where you can sit down. If you require assistance or feel unwell, please notify a member of staff.

Food and Drink

- Food and drink cannot be consumed on the tour.
- You are welcome to visit the Jubilee Café located next to Westminster Hall at the beginning or end of your visit.

Toilets and baby-care

 Toilets and baby changing facilities can be accessed at the beginning or end of your tour.

Accessibility

- Tours are accessible by wheelchair users through alternative routes. Wheelchairs may be borrowed on arrival but please note that there are no facilities for wheelchair users to be assisted beyond this provision. Please speak to a Visitor Assistant for more information.
- Neck loops are available upon request for visitors with hearing aids. The audio guides are T-coil compatible.
- Guide dogs may accompany their owners on tours. The audio guides are approved by the Royal National Institute of Blind People and Action for Blind People.

Security

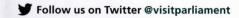
- Please wear the security lanyard and visitor pass issued to you and do not leave baggage and personal items unattended.
- CCTV cameras, alarms and other security technologies are in operation across the parliamentary estate.
- Should it be necessary to evacuate the building, security staff will provide instructions and assistance.

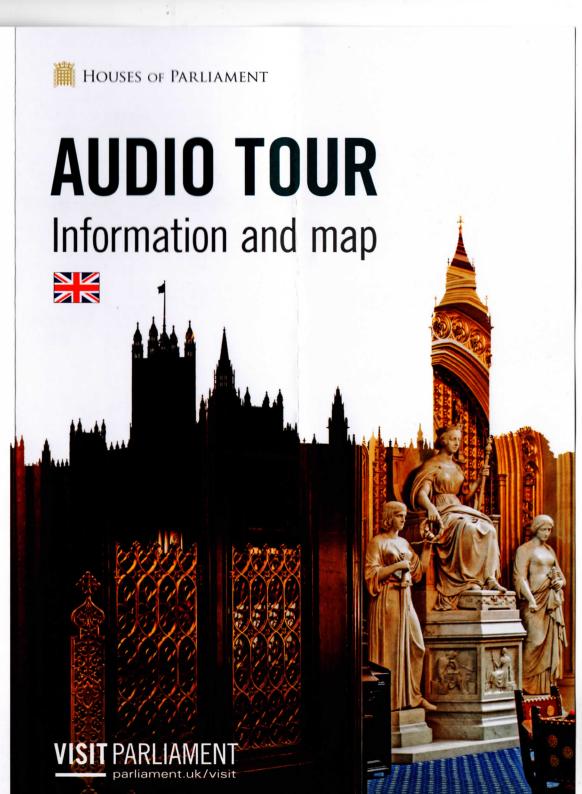
Feedback and further tours

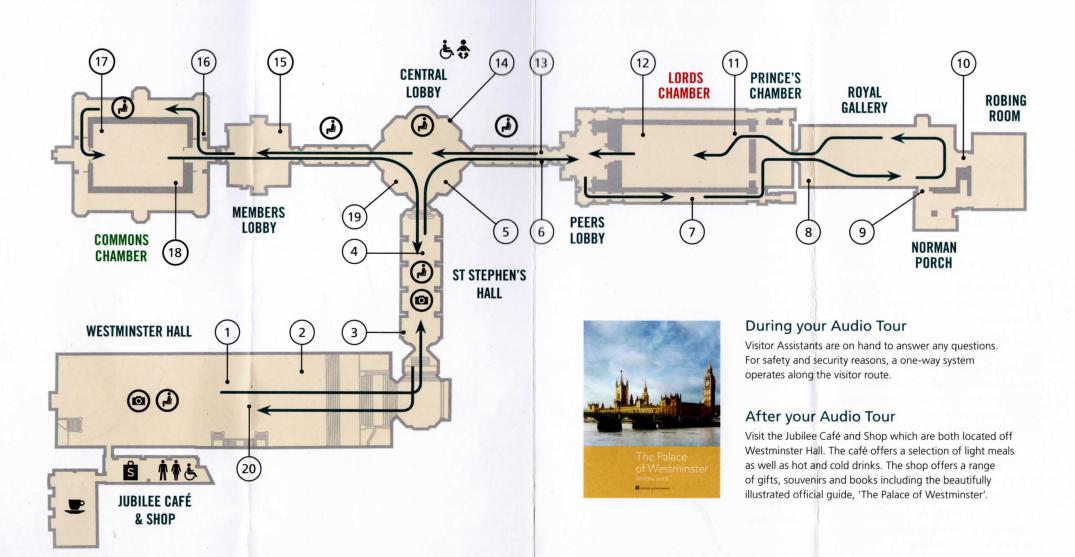
We hope you enjoyed your tour and would welcome any feedback. Please email us at visitorfeedback@parliament.uk

We run a number of guided tours at the Houses of Parliament. Full details can be found on our website.

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